

# Privacy Statement

## The Provider

The Provider respects Customers privacy and will never process personal data for purposes other than those specified in this statement. Personal data will only be processed at any time if the Customer visits the website, creates an account or otherwise uses one of the Provider's services, if the processing is necessary for the legitimate interests of the Provider or in the event the Customer has given his express consent. Personal data is processed by:

Provider:

Based in:

Chamber of Commerce Registration:

Email address:

Telephone number:

Website

The Provider is bound by applicable privacy laws and regulations, including the General Data Protection Regulation (GDPR). The Provider is responsible for maintaining Customer records and data management for analytics and marketing purposes. The Provider has the duty to carry out its responsibilities under the GDPR. The Provider is responsible for all data processing performed by or on behalf of the Provider, including

The Provider collects and processes personal data for the administration of the Customer, the general contract execution, the payment collection, the website, direct marketing and to comply with legal obligations.

The personal data collected by the Provider mainly serves to fulfil the agreement regarding the provision of a service by the Provider. If this data is not provided, the Provider will not be able to fulfil its contractual obligations.

## Data processing, purposes and terms

Personal data is never kept longer than is strictly necessary and can be viewed, changed and deleted by the Customer at any time. Viewing, changing and removing (including the right to be permanent removal), and withdrawing consent of the Customer can be done by means of a clear statement addressed to.If the Customer believes that the Customers personal data has been incorrectly used, gained, stored and or obtained, and the Customer is not satisfied with the outcome of the request to the Provider, the Customer may always file a complaint with the supervisory authority in the country of the Customer.

The Provider stores the following types of personal data of the Customer:

I. to subscribe to the services of the Provider, the Customers:

name;

address;

postal code;

city;

email address;

login details;

payment details;

account name or profile name and information relating to the technical and hardware environment (eg. device information, operating system).

The Provider will remove the Customers personal data in relation to the subscription to the services of the Provider 3 years after Customer unsubscribed from the services, unless the Customer has explicitly given permission to store the personal data for a longer period or if the data must be kept for a longer period due to legal regulation or provision.

II. to create an account, the Customers:

name;

address;

postal code;

city;

email address;

login details;

IP address;

information about access and usage of the services, settings and preferences.

The Provider will remove the Customers personal data in relation to his created account 3 years after the Customer unsubscribed from the services, unless the Customer has explicitly given permission to store the personal data for a longer period or if the data must be kept for a longer period due to legal regulation or provision.

III. to send the Customer the Providers newsletter, the Customers:

name;

e-mail address.

The Provider will remove the Customers personal data in relation to sending the Providers newsletter, until the Customer unsubscribes from the newsletter. Under each commercial mailing the Customer finds an unsubscribe link.

IV. to handle complaints and questions, the Customers:

name;

telephone number;

email address;

account number;

any information the Customer provides as content of his message.

The Provider will remove the Customers personal data in relation to handling complaints and questions 6 months after satisfactory resolution of the complaint.

## Processing data with external parties

In order to fulfil the agreement, the Provider may engage a number of third parties who may also have access to the data of the Customer. In any case these parties will only keep the Customers data for the time necessary to perform their work. Under no circumstances will these personal data be used for purposes other than the activities performed on behalf of the Provider, unless explicit permission has been requested from the data subjects. All external transfers of personal data are subject to data processing agreements if required by law.

It is possible that the Provider processes personal data to parties outside the European Economic Area (EEA) for providing the services. The Provider ensures that the external parties engaged by the Provider outside the EEA have clear privacy statements, security policies and measures. It is very important to the Provider that the Customers personal data processing by those external parties outside of the EEA is handled correctly.

The Provider uses a webhosting party, a web designer, other IT suppliers and service providers for the hosting of the website. Those external parties have access to the database and therefor have access to personal data of the Customer.

The Provider uses, in addition, an external email service provider and other marketing companies to send commercial emails and other direct marketing purposes. These external parties have access to specific (email) databases.

Furthermore the Provider uses support service providers such as legal service providers and customer support providers. Those parties only have access to specific personal data from the Customers who have a complaint or question.

The Provider uses Payment Service Providers for the processing of payments. Personal data, insofar as necessary for processing the payments, are collected by the Payment Service Providers themselves. The privacy policy of that specific payment provider applies to the collection of personal data necessary to provide their services.

In case the Customer wishes to receive more information about which data is used by the external parties, the Customer can send an email to.

## Data breaches

Customers personal data will be handled by the Provider with utmost care. The Provider does everything reasonably possible to process the personal data in a secure manner. If and to the extent required, potential data breaches will be reported to both the Data Protection Authority (DPA) in the country where the Provider has its registered office, and those whose personal data may have been compromised. In case of a data breach, the Provider will always take appropriate measures to ensure the integrity of the website.

## Cookies

The Provider may use cookies and similar techniques (hereinafter: Cookies) on the website. With this (personal) data is collected, stored, shared and/or otherwise processed via the browser of the Customer to remember his preferences and to recognize the Customer on a future visit. Furthermore, the cookies are used to enable the Provider to collect information about the use of the Providers services. This information is used to optimize the use of the services for and to tailor them to the wishes of the Customers.

Although most browsers are set by default to automatically accept cookies, it is possible for Customers to set the browser so that cookies are no longer received. However, the consequence of this may be that it becomes (partially) impossible for the Customer to use certain services of the Provider.

Also placed via the platforms of the Provider are cookies from third parties. The third-party cookie statement applies In this case to the use of these cookies.

The functional cookies the Provider uses on the website are called session cookies and session storage. Session cookies are intended to make the website function properly. Before using session cookies, it is unnecessary to ask for permission to the internet Customer, because each time the Customer visits the website, these session cookies contain a different temporary number. After closing the browser by the Customer, the session cookies are removed. The Provider ensures that the website works properly with the help of functional Cookies.

The Provider also may use cookies for which the Customer must first give permission. The Customer can set his browser in such a way that cookies are handled specifically. The Customer can, as an example, completely not accept cookies or only accept cookies from the website the Customer has visited and not from other domains. This may have consequences for the Customer options or experience of the website. Please contact the Provider if there are any questions about this cookie statement or the cookies used by the Provider.

It is possible that there are marketing cookies from the Provider and external parties placed on the website of the Provider. It is even possible that the Providers marketing cookies are placed on the websites of external parties. Combining the information from the marketing cookies allows the Provider to track the Customer, to see who often the Customer has viewed which advertisement and prevent the Customer from seeing advertisements which are not relevant, based on Customers online, surf and buying behaviour or seeing the same advertisement over and over again

Analytical cookies will be used by the Provider. With the help of external parties the analytical cookies will be used to research and optimize the use of the website of the Provider. The Provider has been concluded a data processing agreement with Google Inc. to use Google Analytics. Besides, the Provider uses settings to make sure that IP addresses are only processed anonymized (of which the last byte has masked). Google has not given permission by the Provider to use any data for own purposes. Furthermore, Google analytical cookies are not used in combination with other services of Google. Finally, the Customer can disable these cookies if he wants to by using the Google Analytics Opt-Out Browser Add-on.

## Blacklist

The personal data of Customers who have committed a serious infringement of the trust invested in them by the Provider can be blacklisted. Only a very limited group of employees will be given access to the blacklist. Personal data on the blacklist will be retained indefinitely. The blacklist will be used for the Providers current and future deals. Customers, who will be included on the blacklist are, for example, Customers who fail to meet payments, after multiple requests.

/ [info@lux-fun.com](mailto:info@lux-fun.com)

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